

APPENDIX 4

Thank you... This lady was my great-great grandmother and we have been seeking verification of the father of my great grandfather for the last few years

Knowledge and understanding – increased knowledge about family history

I learnt about the camps for Jews and how they were treated.

Knowledge and understanding – increased understanding about how people were treated during the Holocaust

Amazing. I did not realise Prescott was so important i.e. watches, clocks and also playing a massive role in the Industrial Revolution.

Knowledge and understanding – increased knowledge about their community (Prescot)

I found out something I didn't know which was Hitler invaded Italy after Mussolini died

Knowledge and understanding – learning a specific new fact

When you went to sketch that rock did look very like a sandwich. I can remember their names, they are Hook Norton limestone and clypeus grit

Knowledge and understanding – remembering the specific facts

The book has confirmed my understanding that low self-esteem may contribute to developing eating disorders

Knowledge and understanding – confirming existing knowledge

Today I've been introduced to Publisher and designed my first posters ever!

Skills – knowing how to use a computer

I couldn't even work an Applemac to start with and now I've taught myself... I think I got that through research with the museum.

Skills – knowing how to do something - confidence gained through museums

I have learnt to look at the artefacts and reflect on why they are there and their importance

Skills – thinking about and observing objects

My grandson of three had no interest whatsoever in writing, reading or drawing. Since using this scheme he has started to recognise words, write his name on his own and draw

Skills – increase in reading and writing skills

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Inspiring Learning

IMPROVEMENT TOOLKIT FOR MUSEUMS, LIBRARIES AND ARCHIVES

Taught me how to use the Internet for Census records... Will have a go on my own now. I was able to find my apparently "non-existent" grandfather using the Census
Skills – increased IT skills helps research into family history

It has taught me to work in a group and how to come up with ideas
Skills – increased team working skills

Our 4 year old has a minor speech and language difficulty, Reading Planet [at Essex Libraries] has helped him to try and explain fluently the stories he has heard
Skills – increased communication skills from being involved at the library

[My school visit to Holocaust exhibition] opened my eyes to the real world and made me realise just how awful things were. It made me feel strongly about prejudice in the world
Attitudes and values – changed attitude towards society

The book made me feel glad that I have a stable family but sad that many people go through what Carmen went through and ashamed that I tend not to think about people with eating disorders
Attitudes and values – more aware about something in relation to their own life

I've never been close to anyone with AIDS. I do not know how I would react if I did. I'm scared to be around an AIDS inflicted person and I know that's stupid because you can't catch AIDS by talking. Physically I know this, mentally I'm scared. More education is what people like myself need
Attitudes and values – the value of education to changing attitudes

Today I met an amazing woman...a mother of eight. The way this woman had talked so openly about her life, about her pain, was echoed in the words on the performance – my faith has been restored in the gallery as a resting place, a site of discussion and dialogue – a place of learning
Attitudes and values – an experience reinforces the value of an art gallery

[Museums] are not as stuffy as they used to be when... it was just a glass case with a stuffed animal behind it and that was an animal – that was it and sshhh – don't speak. It is fun now and an experience
Attitudes and values – changed attitude towards museums

It actually made me feel upset for the characters [in the book] and people with eating disorders. It made me feel a little depressed at how society had made an ideal person / weight which no one actually is and how this can ruin peoples' lives
Attitudes and values – empathy with the characters from a book leads to increased understanding about image in society

I find history a wonderful subject. I really enjoy this museum. I hope you find more history to show people
Enjoyment, inspiration, creativity – enjoyment from learning about history

The photographs and slides made everything come alive for us after our initial research about the Victorians from books.
Enjoyment, Inspiration, Creativity - felt inspired as the subject was presented in new ways.

My son has really enjoyed the Jeremy Strong books, they make him laugh out loud and want to read bits to me
Enjoyment, inspiration, creativity – enjoyment from reading

I think you spend most of your life living from one day to the next, thinking about bills, thinking about going to work, driving up and down the motorway or something, you go to an art gallery and you are living and experiencing art, it's a higher form of living, it's living in your head and it's challenging

Enjoyment, inspiration, creativity – inspiration from visiting an art gallery

The [museum] project's added to the pleasure of being in the studios, made the pleasure wider than I thought it was going to be.

Enjoyment, inspiration, creativity – enjoyment leads to a change in the quality of life

Both children have enjoyed their visit to the library, choosing their books and spending time at home reading them.

Enjoyment, inspiration, creativity – enjoyment from using the library

[Reading Planet at Essex Libraries] has encouraged my son to continue reading through the summer holidays. He has also been keen to write book reviews and pictures

Enjoyment, inspiration, creativity – visiting the library has led to creativity and progression

What was very apparent was the fact that the children had not realised that the people of Taunton were Victorians at the time [until the archive visit] and they have since begun to research any family histories of their own

Enjoyment, inspiration, creativity – inspiration from an archive visit

[I am using the library to help] me to get a job and learn how to search the Internet. Am using the Internet for jobs which I can't do at home. I can print letters of application here, whereas I have to do it by hand at home

Action, behaviour, progression – using IT skills and the library to get a job

Thank you for your interesting and enlightening presentation... We all enjoyed it immensely and came away thinking we must get back to dig deeper and find out more about our heritage and the homes we live in

Action, behaviour, progression – enjoyment leads to the intention to act (research)

Very many thanks for your letter in reply to my request for any information you may have had regarding a house in Wethersfield that I had been told used to be an old pub called the Castle. As a result of your letter my wife and I have visited Wethersfield again and did in fact call at the Bull in Blackmore End.

Action, behaviour, progression – action as the result of learning some information

The Reading Planet has helped to hold my daughter's interest in reading during the school holidays. I have also found that she is choosing books outside the normal reading material (i.e. non-fiction and poetry) and forming independent opinions about them

Action, behaviour, progression – progression in the daughter's choosing and understanding of books

I come here to practise. I am just using the computer. The computer is now an accessory for living

Action, behaviour, progression – change in the way that people manage their lives

Got me a whole new career teaching English in China – I took the TEFL on-line at the library for one year through college

Action, behaviour, progression – using the computers in the library leads to a new career

Multiple GLOs

My youngest child has come on really well with her reading... She is understanding more how the library works

Multiple GLOs

Knowledge and understanding – increased understanding of how a library operates

Skills - development of reading skills

Using the library makes me more computer literate. I used to get tense in front of a computer but now I feel more comfortable

Multiple GLOs

Skills – increase in computer skills

Attitudes and values - increase in self confidence

At first I thought standing up in front of people and reading our poetry would be difficult but I got more confident because other people felt the same as I did when I was reading mine... before I didn't read out loud in class, I said no. Now I can read in front of everybody.

Multiple GLOs

Skills – increased communication skills

Attitudes and values - increase in self confidence.

I've never seen Joe (my 7yr old son) write so much poetry before - fantastic. Thank you - it showed me a window into Joe that I'd never seen before - didn't know it was there - the exhibition opened up that window – amazing

Multiple GLOs

Skills - Poetry writing for Joe

Attitudes and values – exhibition opened new insights for a mother into her son

This was a very moving exhibit [Titanic]. It's the first time I've ever really thought how many people died and the heroism of those who loaded others onto lifeboats, but faced death courageously.

Multiple GLOs

Knowledge and understanding - learned how many people died in the Titanic disaster

Attitudes and values – ability to understand the feelings of others

It's given me confidence... interviewing other people and meeting other people... I've always been sort of nervous and apprehensive ... I've learned to listen – I'm a chatterer and I've learned to listen

Multiple GLOs

Skills - listening skills

Attitudes and values – change in attitude about his or her own capabilities

Before the session I depended on others to get info. Now (I have access through work) I feel more independent

Multiple GLOs

Attitudes and values - towards self - a feeling of greater independence

Action, behaviour, progression – change in the way that people manage their lives

Eating disorders are usually the consequence of other problems. I'm glad that I have a stable family

Multiple GLOs

knowledge and understanding - greater understanding of a subject by linking to real life.

Attitudes and values - positive feelings about own family

Some statements do not contain evidence of learning outcomes

This library has got good facilities

Please can you get some English / Italian books for children. There is a large Italian community in Loughborough

Read about this site in Nov 2002 Family History Monthly... you certainly deserved "web site of the month"

A wonderful web site for family history researchers

This archive is clearly doing its best with limited numbers of staff to cope with the massive increase in family history demand... needs more resources

Monday opening hours are disappointing

It is very congested around the parish register drawers

[I would like to see] some examples of Anglo-Saxon pottery / jewellery / clothes etc. to get a feel of the period

I am only grateful that you have been able to help me so much already, and I did not really think that I would be so lucky as to find further details so easily. I appreciate the efforts you have made so far on my behalf.