

Publika Hungarian Library Group organized a workshop in the Pest County Library in Szentendre, on 8 October 2008.



Programme

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| 10.30 | Learning service activities in public libraries
Information on the experiences of the ENTITLE project based survey
Dr. Ágnes Hangodi, Barbara Payer |
| 11.30-13.00 | Lunch break |
| 13.00-15.00 | Discussion of the experiences, comments on learning services.
Debate. |

The Publika Hungarian Library Group and the Library Institution carried out a survey with questionnaires in the frame of ENTITLE project to map the running help learning services.

The course and the outcomes of the task were presented to the workshop participants by the head of the survey and evaluation team and the IT specialist.

All the regional and municipal libraries of Hungary were invited in an e-mail to take part in the survey and to fill up the questionnaire. 298 institutions were invited altogether, 19 regional libraries and the capital city, 278 municipal libraries and institutions providing public library services. Altogether 8 regional and 80 municipal libraries undertook to fill up the form and reported 31 and 181 services respectively.



The received questionnaires were evaluated by the members of the Library Institution and found that 6 regional libraries filled up 29 while 68 municipal libraries filled up 177 questionnaires that mostly met the goals of the ENTITLE programme.

Participants commenting the lecture found it very interesting. The survey's usefulness was declared in unity. The questionnaires called for the necessity of finding the most relevant indicators when evaluating the services.

At the workshop 30 librarian experts were present.

ENTITLE Workshop- 2009

Within the framework of the ENTITLE project (Europe's New Libraries Together in Transversal Learning Environments) the Publika Hungarian Library Society in cooperation with the Pest County Library organized a workshop to promote the project's introduction and implementation in Hungary.

Programme

- 09.0 Registration
- 10.0 Opening speech
Péter Biczák, director of the Pest County Library, Szentendre
- 10.15 E-learning in the EU public libraries. A guideline to ENTITLE for public libraries.
Dr. Éva Bartos, director
- 10.45 LLL strategy in Hungary, ÚMFT tenders? Competitions?
Dr. Judit Skaliczki, assistant undersecretary, Ministry of Education and Culture
- 11.15 Learning services at public libraries.
László Czeglédi, director of college library, Eszterházy Károly College, Eger
- 11.45-12.45 Lunch break
- 12.45 Good Practice in Hungarian public libraries. Presentations
- Katona József County Library, Kecskemét.
 - Mária Ramháb, director
 - II. Rákóczi Ferenc County Library, Miskolc
 - Mrs Éva Venyige, director
 - Pest County Library, Szentendre
 - Ildikó Nádor, deputy director
- 14.20 Closing Speech

Mrs Éva Bartos said that the programmes of the ENTITLE project, founded on the results of earlier projects like Pulman, Calimera, eMappsCom, want to assist the *help learning* services. The aim is to develop the public library into an open information centre and to make it suitable for learning services.

The importance of appreciation the knowledge gained at work.

Public libraries should develop their services for life long learning, and make them available for a wider users' circle, both individuals and groups. To improve the quality of work it is needed to control the efficiency of the help learning services and to test the results in learning. The ENTITLE project gives methods for these.

Mrs Judit Skaliczki outlined the opportunities in Hungary. She summed up the results of their learning research in the past few years and the developments of ICT in the Hungarian institutions of education. She stressed the importance of life long learning and the e-learning as means of progress. She underlined the importance of public libraries as scenes of learning, the role of partnership and the competitiveness. The National Library Extension Strategy assists e-learning with inviting LLL competitions.

Mr László Czeglédi introduced the theoretical respects of help learning services and resources. He also mentioned the concept of digital illiteracy. He outlined the methods and means applied to help e-learning and distance learning at his college. National digital services. On-line creative programmes. Library portal. Use of accessories. Individual learning spaces.

The Good Practice was presented by Katona József County Library, Kecskemét, Bródy Sándor County Library, Eger, II. Rákóczi Ferenc County Library, Miskolc, Pest County Library, Szentendre, based on the examples of their own services. Examples: Internet Fiesta, competitions, inner training of librarians, training users, courses for citizens, (electronic public services, customer gate, teaching the use of cell phones and the internet.)



Mrs Ibolya Billédi in her closing speech said that the Publika Hungarian Library Group as the Hungarian partner of the ENTITLE project, makes great efforts to make the library experts able to utilize the outcomes of the project, its Framework, which will hopefully be accessible on the website in Hungarian, and the methodological advice for carrying out result analyses.

She informed the audience that in the course of the ENTITLE programmes in Hungary the next one will be the national conference held in Eger, at the Eszterházy Károly College on 19th May.

At the workshop there were 52 participants present, mainly from the region of middle Hungary, first of all public library experts, but some interested visitors from universities and special libraries also showed up.