







APPENDIX 3

Test your skills at coding statements of learning outcomes using the Generic Learning Outcomes (GLOs)

1. Print out these statements from users of museums, archives and libraries.
2. Have a go at coding them using the five GLOs – use a felt tip pen for each GLO

-  Knowledge and understanding – pink
-  Skills - blue
-  Attitudes and values - green
-  Enjoyment, inspiration, creativity - orange
-  Action, behaviour, progression - red
-  ? Not a learning statement - other colour

3. Choose the GLO you think best suits the statement
4. Some statements might contain evidence of more than one GLO - try to choose the GLO that you think is strongest or if that is not possible, break the statement down to identify both GLOs
 - Work with a colleague so that you can discuss how to best code the statements
 - Then print out the results to compare how your coding matches our coding (See download - have a go - results)
 - Print out **More about the GLOs** if you are not sure why a statement was coded in a particular way and would like more details.

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Inspiring Learning

IMPROVEMENT TOOLKIT FOR MUSEUMS, LIBRARIES AND ARCHIVES

HAVE A GO AT CODING THESE STATEMENTS WORKING WITH A COLLEAGUE, THEN PRINT OUT THE RESULTS

(Download the file [Have a go at coding - results](#) to check your answers)

Thank you... This lady was my great-great grandmother and we have been seeking verification of the father of my great grandfather for the last few years

I learnt about the camps for Jews and how they were treated.

Amazing. I did not realise Prescott was so important i.e. watches, clocks and also playing a massive role in the Industrial Revolution.

I found out something I didn't know which was Hitler invaded Italy after Mussolini died

When you went to sketch that rock did look very like a sandwich. I can remember their names, they are Hook Norton limestone and clypeus grit

The book has confirmed my understanding that low self-esteem may contribute to developing eating disorders

Today I've been introduced to Publisher and designed my first posters ever!

I couldn't even work an Applemac to start with and now I've taught myself... I think I got that through research with the museum.

I have learnt to look at the artefacts and reflect on why they are there and their importance

My grandson of three had no interest whatsoever in writing, reading or drawing. Since using this scheme he has started to recognise words, write his name on his own and draw

Taught me how to use the Internet for Census records... Will have a go on my own now. I was able to find my apparently "non-existent" grandfather using the Census

It has taught me to work in a group and how to come up with ideas

Our 4 year old has a minor speech and language difficulty, Reading Planet [at Essex Libraries] has helped him to try and explain fluently the stories he has heard

[My school visit to Holocaust exhibition] opened my eyes to the real world and made me realise just how awful things were. It made me feel strongly about prejudice in the world

The book made me feel glad that I have a stable family but sad that many people go through what Carmen went through and ashamed that I tend not to think about people with eating disorders

I've never been close to anyone with AIDS. I do not know how I would react if I did. I'm scared to be around an AIDS inflicted person and I know that's stupid because you can't catch AIDS by talking. Physically I know this, mentally I'm scared. More education is what people like myself need

Today I met an amazing woman...a mother of eight. The way this woman had talked so openly about her life, about her pain, was echoed in the words on the performance – my faith has been restored in the gallery as a resting place, a site of discussion and dialogue – a place of learning

[Museums] are not as stuffy as they used to be when... it was just a glass case with a stuffed animal behind it and that was an animal – that was it and sshhh – don't speak. It is fun now and an experience

It actually made me feel upset for the characters [in the book] and people with eating disorders. It made me feel a little depressed at how society had made an ideal person / weight which no one actually is and how this can ruin peoples' lives

I find history a wonderful subject. I really enjoy this museum. I hope you find more history to show people

The photographs and slides made everything come alive for us after our initial research about the Victorians from books.
My son has really enjoyed the Jeremy Strong books, they make him laugh out loud and want to read bits to me

I think you spend most of your life living from one day to the next, thinking about bills, thinking about going to work, driving up and down the motorway or something, you go to an art gallery and you are living and experiencing art, it's a higher form of living, it's living in your head and it's challenging

The [museum] project's added to the pleasure of being in the studios, made the pleasure wider than I thought it was going to be.

Both children have enjoyed their visit to the library, choosing their books and spending time at home reading them.

[Reading Planet at Essex Libraries] has encouraged my son to continue reading through the summer holidays. He has also been keen to write book reviews and pictures

What was very apparent was the fact that the children had not realised that the people of Taunton were Victorians at the time [until the archive visit] and they have since begun to research any family histories of their own

[I am using the library to help] me to get a job and learn how to search the Internet. Am using the Internet for jobs which I can't do at home. I can print letters of application here, whereas I have to do it by hand at home

Thank you for your interesting and enlightening presentation... We all enjoyed it immensely and came away thinking we must get back to dig deeper and find out more about our heritage and the homes we live in

Very many thanks for your letter in reply to my request for any information you may have had regarding a house in Wethersfield that I had been told used to be an old pub called the Castle. As a result of your letter my wife and I have visited Wethersfield again and did in fact call at the Bull in Blackmore End.

The Reading Planet has helped to hold my daughter's interest in reading during the school holidays. I have also found that she is choosing books outside the normal reading material (i.e. non-fiction and poetry) and forming independent opinions about them

I come here to practise. I am just using the computer. The computer is now an accessory for living

Got me a whole new career teaching English in China – I took the TEFL on-line at the library for one year through college

My youngest child has come on really well with her reading... She is understanding more how the library works

Using the library makes me more computer literate. I used to get tense in front of a computer but now I feel more comfortable

At first I thought standing up in front of people and reading our poetry would be difficult but I got more confident because other people felt the same as I did when I was reading mine... before I didn't read out loud in class, I said no. Now I can read in front of everybody.

I've never seen Joe (my 7yr old son) write so much poetry before - fantastic. Thank you - it showed me a window into Joe that I'd never seen before - didn't know it was there - the exhibition opened up that window – amazing

This was a very moving exhibit [Titanic]. It's the first time I've ever really thought how many people died and the heroism of those who loaded others onto lifeboats, but faced death courageously.

It's given me confidence... interviewing other people and meeting other people... I've always been sort of nervous and apprehensive ... I've learned to listen – I'm a chatterer and I've learned to listen

Before the session I depended on others to get info. Now (I have access through work) I feel more independent

Eating disorders are usually the consequence of other problems. I'm glad that I have a stable family

This library has got good facilities

Please can you get some English / Italian books for children. There is a large Italian community in Loughborough

Read about this site in Nov 2002 Family History Monthly... you certainly deserved "web site of the month"

A wonderful web site for family history researchers

This archive is clearly doing its best with limited numbers of staff to cope with the massive increase in family history demand... needs more resources

Monday opening hours are disappointing

It is very congested around the parish register drawers

[I would like to see] some examples of Anglo-Saxon pottery / jewellery / clothes etc. to get a feel of the period

I am only grateful that you have been able to help me so much already, and I did not really think that I would be so lucky as to find further details so easily. I appreciate the efforts you have made so far on my behalf.